

E. 04100A-09-0496



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ORIGINAL

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: (602) 542-0622

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion      No. 2010      85955

Date: 3/25/2010

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By:      First:      Last:  
Ann      Lafayette

Account Name: Ann Lafayette      Home: (000) 000-0000

Street: 535 Terrave Dr.      Work:

City: Bullhead City      CBR:

State: AZ      Zip: 86442      is:

Utility Company: Southwest Transmission Cooperative, Inc.

Division: Electric

Contact Name: Ernie Dunivan

Contact Phone: (520) 586-5526

Nature of Complaint:

3/24      DOCKET NO. E -04100A-09-0496      OPPOSED

Bullhead City, Arizona

22 March 2010

An open letter to several groups hoping to get some action.

Yesterday I received the notice that the local electric company is seeking a rate increase through two different groups. Hopefully this will get published so others will know how at least one person feels.

How can any utility justify a rate hike? Users on Social Security or other incomes will not get an increase in 2010 or 2011! People are unemployed or underemployed in Arizona and other parts of the nation. So if the rate increase is granted, what are consumers/users to do? Most of us have already cut back as much as we feel is feasible. Do you suggest we go without food or clothing or other necessities in order to afford your rates? Or do we turn off our televisions and computers and lights and sit in the dark and twiddle our thumbs? This solution could also backfire on other utilities, which could snowball into many other problems. My suggestion? Let anyone earning a certain amount take a cut. Or else provide us with cleaner energy like wind or solar energy which should be cheaper. When I inquired earlier about the cost of electricity I was told that the local co-op was committed to certain electricity and they couldn't or wouldn't break their contract. In Bullhead City and environs, we have a river that generates electricity and plenty of sun for solar energy not to mention the wind that blows. These alternative sources should be used before increasing rates to people who can't afford them.

Ann Lafayette, 535 Terrace Drive, Bullhead City, Arizona 86442

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Docketed after calling customer.

\*End of Comments\*

Arizona Corporation Commission  
DOCKETED

MAR 25 2010



ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Date Completed: 3/25/2010

Opinion No. 2010 - 85955

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Trish Meeter

**Phone:**

**Fa:**

**Priority:** Respond Within Five Days

**Opinion**      **No.** 2010      85957

**Date:** 3/25/2010

**Complaint Description:**      08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:**      **First:**      **Last:**  
Barbara      Wright

**Account Name:** Barbara Wright

**Home**

**Street:**

**Work:**

**City:** Fort Mohave

**CBR:**

**State:** AZ      **Zip:** 86426

**is:**

**Utility Company:** Southwest Transmission Cooperative, Inc.

**Division:** Electric

**Contact Name:**

**Contact Phone:**

**Nature of Complaint:**

3/25      DOCKET NO E-04100A-09-0496      OPPOSED

Arizona Corporation Commission  
Consumer Services Section  
1200 West Washington  
Phoenix, AA 850070  
March 20, 2010

Docket No. E-04100a-09-0496  
Regarding : Rate Increase  
Dear Commissioners:

Today I received request for increase in both of our utility bills, electric & gas companies. Our community just spent almost 2 years fighting an increase with Ariz. American Water for our sewer bills. This is small town with a lot of retired people who have lost a lot of funds in their savings accounts & no raises in the social security. When we moved here 10 years ago, gas was \$1.18 a gallon it is now \$2.60. There are dozens of homes for sale, rent or lease here because people have moved away & if I could afford to move, I too would move from Arizona! You tell us to buy fuel efficient appliances, cars & etc. and then because we are saving energy, you allow the energy companies to raise their rates. This is just pure greed! I am thoroughly against these raises and think they should cut all their executive salaries, pensions, and benefits by at least 30% before giving them this rate raise! Just say NO to all these utility raises & taxes & make these companies get by on what they have instead of what they want to have !!

Sincerely,  
Mrs. Barbara Wright

FORT MOHAVE, AZ 86426

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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928 788-2641

\*End of Complaint\*

**Utilities' Response:**

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**Investigator's Comments and Disposition:**

DOCKETED

\*End of Comments\*

**Date Completed:** 3/25/2010

**Opinion No.** 2010 - 85957

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